

All businesses need good Team Leaders who ensure their team are happy and motivated to be successful. The Level 2 Certificate in Principles of Team Leading qualification is ideal for those who are hoping to progress to a Team Leader or want to develop their knowledge about how to progess.

This course allows Learners to develop and improve their practical skills in order to become a successful Team Leader and improve morale within a workplace.

Undertaking this programme, you will be taught the following units:

- Unit 1: Principles of team leading
- Unit 2: Understand business
- **Unit 3:** Understand how to communicate work-related information
- **Unit 4:** Understand how to manage performance and conflict in the workplace
- Unit 5: Principles of equality and diversity
- **Unit 6:** Understand how to develop working relationships with colleagues
- Unit 7: Understand health and safety procedures in the workplace
- Unit 8: Understand how to develop and deliver a presentation



CONTACT US



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Benefits:

- Gain a nationally recognised qualification
- Create a long-standing career pathway in your chosen industry by improving team leading skills
- Courses are delivered through distance learning, allowing Learners to choose when and where to study
- Personal tutors are assigned to ensure Learners have the support needed to succeed